

**APPENDIX 2
NATIONAL HCFA 1500 CLAIM FORM COMPLETION INSTRUCTIONS
FOR AMBULANCE SERVICES**

To avoid denial or inaccurate claim payment, providers must use the following claim form completion instructions. Enter all required data on the claim form in the appropriate element. Do not include attachments unless instructed to do so. All elements are required unless "not required" is specified.

Wisconsin Medical Assistance recipients receive a Medical Assistance identification card upon initial enrollment into the Wisconsin Medical Assistance Program (WMAF) and at the beginning of each month thereafter. Providers should always see this card before rendering services. Please use the information exactly as it appears on the Medical Assistance identification card to complete the patient and insured information.

☒ = Elements that are required.

☒ **ELEMENT 1 - Program Block/Claim Sort Indicator**
Enter claim sort indicator "A" for the service billed in the Medicaid check box. Claims submitted without this indicator are denied.

☒ **ELEMENT 1a - INSURED'S I.D. NUMBER**
Enter the recipient's ten-digit Medical Assistance identification number as found on the current Medical Assistance identification card. This element must contain no other numbers, unless the claim is a Medicare crossover claim, in which case the recipient's Medicare number may also be indicated.

☒ **ELEMENT 2 - PATIENT'S NAME**
Enter the recipient's last name, first name, and middle initial as it appears on the current Medical Assistance identification card.

☒ **ELEMENT 3 - PATIENT'S BIRTH DATE, PATIENT'S SEX**
Enter the recipient's birth date in MM/DD/YY format (e.g., February 3, 1955, would be 02/03/55) as it appears on the Medical Assistance identification card. Specify if male or female with an "X."

ELEMENT 4 - INSURED'S NAME (not required)

☒ **ELEMENT 5 - PATIENT'S ADDRESS**
Enter the complete address of the recipient's place of residence.

ELEMENT 6 - PATIENT RELATIONSHIP TO INSURED (not required)

ELEMENT 7 - INSURED'S ADDRESS (not required)

ELEMENT 8 - PATIENT STATUS (not required)

☒ **ELEMENT 9 - OTHER INSURED'S NAME**
Third party insurance (commercial insurance coverage) must be billed prior to billing the WMAF, unless the service does not require third party billing according to Appendix 18a of the WMAF Part A Provider Handbook.

- When the provider has billed other insurance because the "Other Coverage" of the recipient's Medical Assistance identification card is blank, the service does not require third party billing according to Appendix 18a of the WMAF Part A Provider Handbook, or the recipient's Medical Assistance identification card indicates "DEN" only, this element must be left blank.
- When "Other Coverage" of the recipient's Medical Assistance identification card indicates HPP, BLU, WPS, CHA, or OTH, and the service requires third party billing according to Appendix 18a of the WMAF Part A Provider Handbook, one of the following codes MUST be indicated in the first box of element 9. The description is not required, nor is the policyholder, plan name, group number, etc. (Elements 9a, 9b, 9c, and 9d are not required.)

<u>Code</u>	<u>Description</u>
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OI-P	PAID in part by other insurance. The amount paid by private insurance to the provider or the insured is indicated on the claim.
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OI-D	DENIED by other insurance following submission of a correct and complete claim or payment was applied towards the coinsurance and deductible. DO NOT use this code unless the claim in question was actually billed to and denied by the private insurer.
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OI-Y	YES, the card indicates other coverage but it was not billed for reasons including, but not limited to:
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- recipient denies coverage or will not cooperate;
- the provider knows the service in question is noncovered by the carrier;
- insurance failed to respond to initial and follow-up claim; or
- benefits not assignable or cannot get an assignment.

- When "Other Coverage" of the recipient's Medical Assistance identification card indicates "HMO" or "HMP", one of the following disclaimer codes must be indicated, if applicable:

<u>Code</u>	<u>Description</u>
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OI-P	PAID by HMO or HMP. The amount paid is indicated on the claim.
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OI-H	HMO or HMP does not cover this service or the billed amount does not exceed the coinsurance or deductible amount.
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Important Note: The provider may not use OI-H if the HMO or HMP denied payment because an otherwise covered service was not rendered by a designated provider. Services covered by an HMO or HMP are not reimbursable by the WMAF except for the copayment and deductible amounts. Providers who receive a capitation payment from the HMO may not bill the WMAF for services which are included in the capitation payment.

ELEMENT 10 - IS PATIENT'S CONDITION RELATED TO (not required)



ELEMENT 11 - INSURED'S POLICY, GROUP OR FECA NUMBER

This first box of this element is used by the WMAF for Medicare information. (Elements 11a, 11b, 11c, and 11d are not required.) Medicare must be billed prior to billing to the WMAF. When the recipient's Medical Assistance identification card indicates Medicare coverage, but Medicare does not allow any charges, one of the following Medicare disclaimer codes **MUST** be indicated. The description is not required.

<u>Code</u>	<u>Description</u>
M-1	Medicare benefits exhausted. This disclaimer code may be used by hospitals, nursing homes and home health agencies when Medicare had made payment up to the lifetime limits of its coverage.
M-5	Provider not Medicare certified for the benefits provided.
M-6	Recipient not Medicare eligible.
M-7	Medicare disallowed (denied) payment. Medicare claim cannot be corrected and resubmitted.
M-8	Medicare was not billed because Medicare never covers this service.

If Medicare is not billed because the recipient's Medical Assistance identification card indicates no Medicare coverage, this element must be left blank.

If Medicare allows an amount on the recipient's claim, the Explanation of Medicare Benefit (EOMB) must be attached to the claim and this element must be left blank. Do not enter Medicare paid amounts on the claim form. Refer to Appendix 17 of the WMAF Part A Provider Handbook for further information regarding the submission of claims for dual entitlements.

ELEMENTS 12 AND 13 - AUTHORIZED PERSON'S SIGNATURE

(Not required since the provider automatically accepts assignment through Medical Assistance certification.)

ELEMENT 14 - DATE OF CURRENT ILLNESS, INJURY, OR PREGNANCY (not required)

ELEMENT 15 - IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS (not required)

ELEMENT 16 - DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION (not required)



ELEMENT 17 - NAME OF REFERRING PHYSICIAN OR OTHER SOURCE

Required for non-emergency services. Enter the referring or prescribing physician's name.



ELEMENT 17a - I.D. NUMBER OF REFERRING PHYSICIAN

When required, enter the referring provider's six-character UPIN number. If the UPIN number is not available, enter the WMAF provider number or license number of the referring provider. To obtain a UPIN directory, refer Appendix 3 of the WMAF Part A Handbook.

ELEMENT 18 - HOSPITALIZATION DATES RELATED TO CURRENT SERVICES (not required)

ELEMENT 19 - RESERVED FOR LOCAL USE (not required)

ELEMENT 20 - OUTSIDE LAB (not required)



ELEMENT 21 - DIAGNOSIS OR NATURE OF ILLNESS OR INJURY

Diagnosis codes for ambulance: V919 - Emergency
V920 - Non-Emergency Prescription on File.

The diagnosis description is not required.

ELEMENT 22 - MEDICAID RESUBMISSION (not required)



ELEMENT 23 - PRIOR AUTHORIZATION

Enter the seven-digit prior authorization number from the approved prior authorization request form. Services authorized under multiple prior authorizations must be billed on separate claim forms with their respective prior authorization numbers.



ELEMENT 24A - DATE(S) OF SERVICE

Enter the month, day, and year for each procedure using the following guidelines:

- When billing for one date of service, enter the date in MM/DD/YY format in the "From" field.
- When billing for two, three, or four dates of service, enter the first date of service in MM/DD/YY format in the "From" field, and subsequent dates of service in the "To" field by listing only the date(s) of the month (i.e., DD, DD/DD, or DD/DD/DD)

It is allowable to enter up to four dates of service per line if:

- All dates of service are in the same calendar month.
- All services are billed using the same procedure code and modifier, if applicable.
- All procedures have the same type of service code.
- All procedures have the same place of service code.
- All procedures were performed by the same provider.
- The same diagnosis is applicable for each procedure.
- The charge for all procedures is identical. (Enter the total charge per detail line in element 24F.)
- The number of services performed on each date of service is identical.
- All procedures have the same emergency indicator.



ELEMENT 24B - PLACE OF SERVICE

Enter the appropriate WMAF single-digit place of service code for each service. Refer to Appendix 4 of this handbook for a list of allowable place of service codes.



ELEMENT 24C - TYPE OF SERVICE CODE

Enter the single-digit type of service code "9".

- ☒ **ELEMENT 24D - PROCEDURES, SERVICES, OR SUPPLIES**
Enter the appropriate five-character procedure code. Refer to Appendix 3 of this handbook for a list of allowable procedure codes.
- ☒ **ELEMENT 24E - DIAGNOSIS CODE**
When multiple procedures related to different diagnoses are submitted, column E must be used to relate the procedure performed (element 24D) to a specific diagnosis in element 21. Enter the number (1, 2, 3, or 4) which corresponds to the appropriate diagnosis in element 21.
- ☒ **ELEMENT 24F - CHARGES**
Enter the total charge for each line.
- ☒ **ELEMENT 24G - DAYS OR UNITS**
Enter the total number of services billed for each line. A decimal must be indicated when a fraction of a whole unit is billed.
- ELEMENT 24H - EPSDT/FAMILY PLANNING (not required)**
- ☒ **ELEMENT 24I - EMG**
Enter an "E" for each procedure performed as an emergency, regardless of the place of service. If the procedure is not an emergency leave element blank.
- ELEMENT 24J - COB (not required)**
- ☒ **ELEMENT 24K - RESERVED FOR LOCAL USE**
When applicable, enter the word "spenddown" and under it, the spenddown amount on the last detail line of element 24K directly above element 30. Refer to Section IX of the WMAF Part A Provider Handbook for information on recipient spenddown.
- Any other information entered in this column may cause claim denial.
- ELEMENT 25 - FEDERAL TAX ID NUMBER (not required)**
- ☒ **ELEMENT 26 - PATIENT'S ACCOUNT NO.**
Optional - provider may enter up to 12 characters of the patient's internal office account number. This number will appear on the EDS Remittance and Status Report.
- ELEMENT 27 - ACCEPT ASSIGNMENT**
(Not required, provider automatically accepts assignment through Medical Assistance certification.)
- ☒ **ELEMENT 28 - TOTAL CHARGE**
Enter the total charges for this claim.
- ☒ **ELEMENT 29 - AMOUNT PAID**
Enter the amount paid by other insurance. If the other insurance denied the claim, enter \$0.00. (If a dollar amount is indicated in element 29, "OI-P" must be indicated in element 9.)
- ☒ **ELEMENT 30 - BALANCE DUE**
Enter the balance due as determined by subtracting the recipient spenddown amount in element 24K and the amount paid in element 29 from the amount in element 28.



ELEMENT 31 - SIGNATURE OF PHYSICIAN OR SUPPLIER

The provider of the authorized representative must sign in element 31. The month, day, and year the form is signed must also be entered in MM/DD/YY format.

NOTE: This may be a computer-printed or typed name and date, or a signature stamp with the date.



ELEMENT 32 - NAME AND ADDRESS OF FACILITY WHERE SERVICES RENDERED

If the services were provided to a recipient in a nursing home (place of service 7 or 8), indicate the nursing home's eight-digit Medical Assistance provider number.



ELEMENT 33 - PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE AND PHONE #

Enter the provider's name (exactly as indicated on the provider's notification of certification letter) and address of the billing provider. At the bottom of element 33, enter the billing provider's eight-digit Medical Assistance provider number.